

FlexSim HealthCare Simulation On-line Training Course 1 Level 1 (FHC01_01)

Course Description

The training provides participants with a thorough understanding and hands-on experience in the fundamentals use of the main features provided in **FlexSim HealthCare Software**.

Course Duration: 2 full-day

Objective:

Upon Completion of the Course, participants will be able to:

- Build models for analysis using the **FlexSim HealthCare Software**
- Import customised backgrounds and 3D shapes for use in the **FlexSim HealthCare models**.
- Generate charts and dashboards for reports
- Perform experiments for different scenarios for analysis

Course Breakdown:

Introduction to Simulation and **FlexSim HealthCare Simulation**.

In Part I, participants will learn what simulation is all about, what it can and cannot do. Thereafter, they will learn to navigate around **FlexSim HealthCare Simulation Software**; understand the basic terminology and functions; build simulation models and generate desired data.

Throughout this course, participants will build **FlexSim Healthcare models** phase by phase, build on from the earlier model. This will ensure in-depth understanding of model building concepts and skills.

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Course Outline:

- 1. Introduction to Simulation**
 - 1.1 What is Simulation
 - 1.2 What Simulation can do and cannot do
 - 1.3 Model Input & Model Output

- 2. Introduction to FlexSim Healthcare 2020**
 - 2.1. FlexSim Healthcare concepts and terminology
 - 2.2. Patient Track
 - 2.3. Basic Steps of Modeling

- 3. Build a Baseline Model**
 - 3.1. Develop Layout
 - 3.2. Create Patient Flow
 - 3.3. Patient Processflow
 - 3.4. Run Simulation
 - 3.5. View Results

- 4. Incorporate A* Navigator**
 - 4.1. Create A* Network
 - 4.2. View with Added Divider

- 5. Statistical distribution, Appointments & Staff Schedule**
 - 5.1. Probability Distribution
 - 5.2. Appointments
 - 5.3. Staff Schedule
 - 5.4. Time table Interface

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Course Outline: (Cont'd)

6. Model with Non-Patient related Activities

- 6.1. General flow
- 6.2. Housekeeping, maintenance, phone answering

7. Model with Decision-based Activities

- 7.1. Decide Activity
- 7.2. Split / Join Activity
- 7.3. Two Staff-Meet Activity

8. Model to Manage Different Patient Type

- 8.1. Set Label
- 8.2. Acute Patient Flow
- 8.3. Staff Request: Priority and Pre-empt

9. Conduct Simulation Experiments

- 9.1. Experimenter
- 9.2. Scenarios testing